

Privacy Notice for PAWS of Dale Hollow

Last updated March 29, 2026

This Privacy Notice for PAWS of Dale Hollow (maybe referred to as "we", "us" or "our"), describes how and why we might access, collect, store, use, and/or share/process your personal information when you use our services, including when you:

- Visit our website at pawsofdalehollow.org or any website of ours that links to this Privacy Notice.
- Engage with us in other related ways, including any marketing and/or fundraising events.

Reading this Privacy Notice should help you understand your privacy rights and choices.

We are responsible for making decisions about how your personal information is used and processed. If you do not agree with our policies and practices, please do not use our Services. If you still have questions or concerns, please contact us at podhadmin@pawsofdalehollow.org.

SUMMARY OF KEY POINTS

This summary provides key points from our Privacy Notice, but you can find out more details about any of these topics by searching this document for a key point or by using our table of contents below to find the section you are looking for.

Do we process personal information of yours?

When you visit, use, or navigate our Services, we may process personal information depending on how you interact with us and our Services, the choices you make, and the products and features you use.

Do we retain any sensitive personal information of yours?

Some of the information may be considered "special" or "sensitive" in certain jurisdictions, for example your ability to pay for care of an animal you intend to adopt from us. We may process sensitive personal information when necessary with your consent or as otherwise required by applicable law.

Do we collect any information about you from third parties?

We may collect information from public databases, marketing partners, social media platforms, and other outside sources depending on the Services you use.

How do we process your information?

We process your information to provide, improve, and administer our Services, communicate with you, for security and fraud prevention, and to comply with applicable laws. We may also process your information for other purposes with your consent. We process your information only when we have a valid legal reason or obligation to do so.

With which parties do we share your personal information with?

We may share some of your personal information in specific situations and with specific third parties such as a Bank or a payment service such as PayPal when you make a donation or, for example, when state law requires reporting of a transfer across state lines of an animal.

How do we keep your information safe?

Our web services are hosted and protected by SSL communication and various server protocols to protect your personal information. However, no electronic transmission over the internet or information storage technology can be guaranteed to be 100% secure.

We do however commit to NEVER ask for bank or credit card information either over the phone or via e-mail or other communication services. Payments will always only be accepted via an accredited payment service or via check. We will also never store any of your financial information such as credit card numbers and/or bank account/routing numbers in our database.

What are your rights?

Depending on where you are located geographically, the applicable privacy law may mean you have certain rights regarding your personal information.

How do you exercise your rights?

The easiest way to exercise your rights is by contacting podhadmin@pawsofdalehollow.org. We will consider and act upon any request in accordance with applicable data protection laws.

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1. WHAT INFORMATION DO WE COLLECT?

Information we collect from you:

We collect personal information that you voluntarily provide to us when you register for Services, express an interest in obtaining information about us or our products and Services, when you participate in activities of these Services, or otherwise when you contact us. The personal information that we collect depends on the context of your interactions with us and the Services, the choices you make, and the products and features you use. The personal information we collect may include the following: names, phone numbers, email addresses, mailing addresses and other sensitive information. When necessary, with your consent or as otherwise required by applicable law, we process the following categories of sensitive information: references and background information.

All personal information that you provide to us must be true, complete, and accurate, and you must notify us of any changes to such personal information.

Information about you collected from other sources:

In order to enhance our ability to provide relevant services to you, update our records, comply with applicable laws and process necessary communications with you, we may obtain information about you from other sources, such as public databases, joint marketing partners, affiliate programs, data providers, social media platforms and from other third parties. This information includes mailing addresses, job titles, email addresses, phone numbers, intent data (or user behavior data), Internet Protocol (IP) addresses, social media profiles, social media URLs, and custom profiles.

2. HOW DO WE PROCESS YOUR INFORMATION?

We process your information to provide, improve, and administer our Services, communicate with you, for security and fraud prevention, and to comply with applicable laws. We may also process your information for other purposes with your consent. We process your personal information for a variety of reasons, depending on how you interact with our Services, including: To facilitate account creation and authentication and otherwise manage user accounts. We may process your information so you can create and log in to your account, as well as keep your account in working order. To deliver and facilitate delivery of services to the user. We may process your information to provide you with the requested service. To respond to user inquiries/offer support to users. We may process your information to respond to your inquiries and solve any potential issues you might have with the requested service. To send administrative information to you. We may process your information to send you details about our products and services, changes to our terms and policies, and other similar information. We may process your information to comply with our legal obligations, respond to legal requests, and exercise, establish, or defend our legal rights.

3. WHEN AND WITH WHOM DO WE SHARE YOUR PERSONAL INFORMATION?

We may need to share your personal information in the following situations:

- **Business Transfers:** We may need to share or transfer your information in connection with, or during negotiations of, any merger, sale of company assets, financing, or acquisition of all or a portion of our business to another company.
- **Adoption:** We may need to share some of your personal information in specific situations and with specific third parties such as local jurisdictions when applicable law requires reporting the transfer of an animal across state lines for the purpose of re-homing.
- **Donations:** We may need to share some of your personal information in specific situations and with specific third parties such as a Bank or a payment service such as PayPal when you make a donation.

4. DO WE USE COOKIES AND OTHER TRACKING TECHNOLOGIES?

We use cookies only for logon and session purposes to help us maintain the security of our Services and your account, prevent crashes, and assist with basic site functions. You cannot refuse the use of these cookies. If you do not agree with this policy please stop using our services immediately.

5. HOW LONG DO WE KEEP YOUR INFORMATION?

We will keep your personal information for as long as it is necessary for the purposes set out in this Privacy Notice, unless a longer retention period is required by law (such as adoption documentation, foster service you may be providing, accounting, or other legal requirements).

6. HOW DO WE KEEP YOUR INFORMATION SAFE?

We aim to protect your personal information through a system of organizational and technical security measures. We have implemented appropriate and reasonable technical and organizational security measures designed to protect the security of any personal information we process. Although we will do our best to protect your personal information, transmission of personal information to and from our Services is at your own risk. You should only access the Services within a secure environment such as SSL connections (look for https:// protocol).

We will never store any of your financial information such as credit card numbers and/or bank account/routing numbers in our database.

7. DO WE COLLECT INFORMATION FROM MINORS?

We do not knowingly collect data from or market to minors. Please note that the ability to log into PAWS of Dale Hollow database is reserved for PAWS of Dale Hollow members, appointees and those who would like to volunteer. Please contact us for specific data we collect from our active users. You must be over the age of 21 and able to financially afford a pet in order to adopt an animal from PAWS of Dale Hollow.

7. WHAT ARE YOUR PRIVACY RIGHTS?

You may review, change, or deactivate your account at any time, depending on your country, province, or state of residence.

If we are relying on your consent to process your personal information such as your application to adopt a PAWS animal, which may be an express and/or implied consent depending on the applicable law, you have the right to withdraw your consent at any time prior to us fulfilling our obligation under the application. You can withdraw your consent at any time by contacting us by using the contact details provided in the section "HOW CAN YOU CONTACT US ABOUT THIS NOTICE?" below. However, please note that this will not affect the lawfulness of the processing before its withdrawal nor, when applicable law allows, will it affect the processing of your personal information conducted in reliance on lawful processing grounds other than consent.

If you would at any time like to review or change the information in your account or deactivate your account, you can: Contact us using the contact information provided. Upon your request to deactivate your account and our review of your pending or past activity, we will deactivate your account. Please note that you may request from us that we delete any of your personal information but we will only delete information if your past activity is not associated with either:

- an active or fully processed adoption process
- a present or past activity as a foster for PAWS of Dale Hollow
- a donation (either financially or in-kind) made by you to PAWS of Dale Hollow (for financial reconciliation and tax reporting purposes)
- a payment request made by you to PAWS of Dale Hollow (for financial reconciliation and tax reporting purposes)

We may retain some information in our files to prevent fraud, troubleshoot problems, assist with any investigations, enforce our legal terms and/or comply with applicable legal requirements. Cookies and similar technologies: Most Web browsers are set to accept cookies by default. If you prefer, you can usually choose to set your browser to remove or reject cookies. If you choose to remove or reject cookies it could affect certain features of our Services. If you have questions or comments about your privacy rights, you may email us at podhadmin@pawsofdalehollow.org.

8. CONTROLS FOR DO-NOT-TRACK FEATURES

Most web browsers and some mobile operating systems and mobile applications include a DoNot-Track ("DNT") feature or setting you can activate to signal your privacy preference not to have data about your online browsing activities monitored and collected. At this stage, no uniform technology standard for recognizing and implementing DNT signals has been finalized. As such, we do not currently respond to DNT browser signals or any other mechanism that automatically communicates your choice not to be tracked online. If a standard for online tracking is adopted that we must follow in the future, we will inform you about that practice in a revised version of this Privacy Notice. California law requires us to let you know how we respond to web browser DNT signals. Because there currently is not an industry or legal standard for recognizing or honoring DNT signals, we do not respond to them at this time.

9. COLLECTION OF SENSITIVE PERSONAL INFORMATION

We only collect sensitive personal information, as defined by applicable privacy laws or the purposes required by law or with your consent regarding account login information, the processing of an Adoption request that you initiate, any financial or service based donations (including in-kind) you provide to PAWS of Dale Hollow or any fee based services you provided to us. Sensitive personal information may be used, or disclosed to a service provider or contractor, for additional, specified purposes. You may have the right to limit the use or disclosure of your sensitive personal information. We do not collect or process sensitive personal information for the purpose of inferring characteristics about you. We may also collect other personal information outside of these categories through instances where you interact with us in person, online, or by phone or mail in the context of: Facilitation in the delivery of our Services and to respond to your inquiries.

We will only use personal information provided in your request to verify your identity or authority to make the request. However, if we cannot verify your identity from the information already maintained by us, we may request that you provide additional information for the purposes of verifying your identity and for security or fraud prevention purposes. If you submit the request through an authorized agent, we may need to collect additional information to verify your identity before processing your request and the agent will need to provide a written and signed permission from you to submit such request on your behalf.

10. DO WE MAKE UPDATES TO THIS NOTICE?

We will update this notice as necessary to stay compliant with relevant laws. We may update this Privacy Notice from time to time. The updated version will be indicated by an updated "Revised" date at the top of this Privacy Notice. If we make material changes to this Privacy Notice, we may notify you either by prominently posting a notice of such changes or by directly sending you a notification. We encourage you to review this Privacy Notice frequently to be informed of how we are protecting your information.

11. HOW CAN YOU CONTACT US ABOUT THIS NOTICE?

If you have questions or comments about this notice, you may email us at podhadmin@pawsofdalehollow.org or contact us by post at:

PAWS of Dale Hollow
PO Box 242
Byrdstown, TN 38549
United States

12. HOW CAN YOU REVIEW, UPDATE, OR REMOVE DATA WE COLLECT FROM YOU?

You have the right to request access to the personal information we collect from you, details about how we have processed it, correct inaccuracies, or delete your personal information. You may also have the right to withdraw your consent to our processing of your personal information. These rights may be limited in some circumstances by applicable law. To request to review, update, or delete your personal information, please e-mail us at: podhadmin@pawsofdalehollow.org.